



## ACCESS STATEMENT FOR THE BOTTLE HOUSE INN

### INTRODUCTION

The Bottle House Inn is located in the beautiful Kent countryside about a mile from the centre of Penshurst village and close to many local historic attractions such as Penshurst Place, Hever Castle & Chiddingstone Castle. It is a traditional country pub serving a comprehensive range of local ales, fine wines and an extensive menu focusing on local & seasonal produce. We are open all day seven days a week serving our full menu.

We are unfortunately unable to offer wheelchair access due to steps at the entrance. There is an alternative entrance with fewer steps to the side which may be more accessible to those with some mobility issues

We look forward to welcoming you. If you have any queries or require any assistance please phone 01892 870306 or email [info@thebottlehouseinnpenshurst.co.uk](mailto:info@thebottlehouseinnpenshurst.co.uk)



### PRE-ARRIVAL

For directions and a map of how to reach us please refer to our website, alternatively enter our postcode TN11 8ET into a journey planning website.

The nearest rail station is Penshurst which is 3.5 miles away however the closest stations with accessible facilities & ready access to taxis are Tonbridge & Tunbridge Wells at 6.5 miles distance.

The local bus service is the 231 Metrobus service which offers an infrequent service from Tunbridge Wells & Edenbridge. The nearest bus stop is 0.5 miles away with a walk along a steep unlit road with no pavement.

### CAR PARKING

The pub is accessed via a car park exclusively for the use of our customers. The car park is well lit & has a bonded gravel surface. There are 25 spaces and additional parking is available on the road adjacent. There are no designated disabled spaces but you are able to park close to the bottom of the steps.

There are six steps (14cm height) from the car park to the patio then a further 3 steps (21cm/13cm/15cm) to the front porch both lit and with hand rails

Due to our rural location a car/taxi is the most convenient form of transport. Walkers Cars and Streamline Taxi's are two local Taxi companies. Should you require an accessible Taxi please contact Streamline & book in advance, see contact information for details.

If you have any questions/particular requirements or have any allergies/intolerances please feel to contact us for further information

An alternative entrance is available to the side with just three steps (14cm/18cm/14cm) and a single (12cm) threshold to the patio door, no hand rail available currently. Please contact a member of staff to open this door for you or should you need any further assistance

The porch has a door at either end 80cm wide

## **BAR & BAR AREA AND DINING AREA/RESTAURANT**

You enter the pub onto a brick floor with our copper topped bar in front of you with a selection of stools in front. At the left hand end of the bar is a low padded beam (170cm)

To the left is a step (12cm) down to our dining room with a range of tables (75cm height) set on a solid wooden floor. Low padded beam on entrance (187cm)

To the right is a brass step (4cm) down to the rest of the bar area again with a range of tables (75cm height) set on a solid wooden floor. This area is bisected by a low partially padded beam (157cm)

At the far end is a fire place with a wood burning stove & a surrounding hearth (12cm)

There are three quieter alcoves leading off from the bar, tables (75cm height) set on carpet. The alcove nearest the

### **CUSTOMER TOILETS**

Our customer toilets are adjacent to each other and located at the right hand end of the bar

To access there is a step(12cm) to a tiled floor with entrance doors of 74cm width and corridors and cubicles of similar width( 74-80cm)

The ladies have two cubicles (toilet height 40cm) currently no hand rails available. A sink (height 90cm) with automatic taps

The gents have one cubicle (toilet height 40cm) currently no hand rails available. Two urinals (height 68cm) & a sink (Height 90cm) with automatic taps

There is no emergency cord or wheelchair access to either

### **ADDITIONAL INFORMATION**

At time of booking/arrival please request any particular requirements you may have for example a table in a quieter area or a lighter one near a window and we will do our best to accommodate you.

Dogs are welcome in our bar and patio areas, assistance dogs throughout. A water bowl can be provided if requested.

All our staff will be happy to assist you in any way possible, please don't hesitate to ask

An outside socket can be provided for charging a mobility scooter

The nearest Dr's surgery is warders in Penshurst village. The nearest hospital/casualty dept is the Tunbridge Wells hospital at Pembury

toilets has a step (9cm) up to enter.

We have a mixture of upright chairs (seat height 48cm) without arms & additional cushions can be provided upon request. The lighting is a mixture of natural light supplemented with wall lights, lamps and candles in the evening. Low level background music is also played

We are pleased to offer a full service to all our customers and would be happy to take your full order for both meals and drinks from the table, upon request we would also be happy to provide you with this in our patio/garden areas

Complimentary Wi Fi is available throughout

### **BEER GARDEN/OUTDOOR AREA/ SMOKING AREA**

Our patio is open all year round but set with parasols in the warmer summer months. The surface is a mixture of block paving and York stone and care must be taken due to several small steps and differing levels along the path and patio areas.

Access is via the steps described in our arrival details. We have approximately 20 patio tables (75cm height) with bench and chair seating; the chairs are carver style all with arms. We serve our full menu and range of drinks to the patio & upon request we would be more than happy to offer you a full table service if required.

### **FUTURE PLANS**

We hope to add a hand rail to the alternative entrance and rails to one of the toilet cubicles (space allowing)

We plan to provide several carver style chairs (with arms) for inside seating

Our website is being reviewed to make it more accessible, your comments on this subject are most welcome

We are reviewing our staff disability awareness training

## REFERENCE IMAGES

### Main Entrance



### Side Entrance



### Bar Access



## CONTACT INFORMATION

### Address

The Bottle House Inn Coldharbour Road  
Smarts Hill Penshurst Kent TN11 8ET

T. 01892 870 306

E. [info@thebottlehouseinnpenshurst.co.uk](mailto:info@thebottlehouseinnpenshurst.co.uk)

[www.thebottlehouseinnpenshurst.co.uk](http://www.thebottlehouseinnpenshurst.co.uk)

### Hours Of Operation

Monday - Saturday: 11am - 11pm

Sunday & Bank Holidays: 11am - 10.30pm

### Grid Reference

TQ 51679 42089

### Local Equipment Hire

Shopmobility Royal Victoria Place Shopping Centre,  
Tunbridge Wells, T. 01892 544355

### Local Accessible Taxi

*Fully accessible Taxi's*

Streamline Taxi's, T: 01892 511911

*Can only accommodate folding wheelchairs*

Walkers Cars, T: 01892 522522

### Local Public Transport

National Rail Enquiries, T: 03457 484950

Metro Bus, [www.metrobus.co.uk](http://www.metrobus.co.uk)